Privacy & Cookie Policy

What type of information do we collect?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

How do we collect information?

When you subscribe to our mailing list, submitting the online feedback form or conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

Why do we collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

1. To provide and operate the Services;

2. To provide our Users with ongoing customer assistance and technical support;

3. To be able to contact our Visitors and Users with general or personalised service-related notices and promotional messages;

4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;

5. To comply with any applicable laws and regulations.

How do we store, use, share and disclose our site visitors' personal information?

Our business is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

How do we communicate with our site visitors?

We may contact you to notify you regarding your order, your account, to troubleshoot problems with your account, to resolve a dispute, to collect payments owed, to poll your opinions through surveys or

questionnaires, to send updates about our business, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How do we use cookies and other tracking tools?

We may collect information using "cookies". Cookies are small data files stored on the hard drive of your computer or mobile device by a website. We may use both session cookies (which expire once you close your web browser) and persistent cookies (which stay on your computer or mobile device until you delete them) to provide you with a more personal and interactive experience on our Site.

We use two broad categories of cookies:

- first party cookies, served directly by us to your computer or mobile device; and

- third party cookies, which are served by our partners or service providers on our Site.

Type of cookies:

Type	Reason	Duration
XSRF-TOKEN	Used for security reasons	Session
hs	Used for security reasons	Session
svSession	Used in connection with user login	2 years
SSR-caching	Used to indicate the system from which the site was rendered	1 minute
_wixCIDX	Used for system monitoring/debugging	3 months
_wix_browser_sess	Used for system monitoring/debugging	Session
consent-policy	Used for cookie banner parameters	12 months
smSession	Used to identify logged in site members	Session
TS*	Used for security and anti-fraud reasons	Session
bSession	Used for system effectiveness measurement	30 minutes
fedops.logger.sessionId	Used for stability/effectiveness measurement	12 months

How can our site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us at info@kiinthai.co.uk.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and our contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at info@kiinthai.co.uk.